

PRODUCT BULLETIN

OEI

P.O. Box 8400
Green Bay, WI 54308-8400

DATE: 4/27/11

PRODUCT LINE: Sapphire Product Line

EFFECTIVE DATE: 5/6/11

INFORMATION:

OEI is advising all customers who offer the SAPPHIRE seating line that OEI will be eliminating the LEVEL THREE chair model immediately. OEI will continue to offer the Level One chair with back depth feature. This product elimination is being done because of decreasing sales volume and availability of parts from our suppliers. This elimination also allows OEI to re-structure seating line offerings while still continuing to offer the Level One Sapphire model. Additionally, OEI has added new, very reliable task seating lines that also fit into the low cost price range. (Please contact your OEI Sales representative for new seating line information).

- *Customers who have Sapphire level three parts in their inventory:* It will be important for you to complete a model audit to verify you have correct components to complete models and use up discontinued parts you have in stock.
- *Warranty Issues:* OEI will honor the warranty for all chairs that fall under our 10-year component warranty. Warranty will replace parts (if available) or chair of equivalent value, if needed.

Customer Notification:

AL,AR,CO,CT,GA,ID,IL,IA,KS,KY,LA,ME,MD,MA,MN,MS,NE,NV,NH,MI,NY,ND,OR,PA,RI,SC,TN,
UT,VT,VA,WA,WI

If you have any questions or concerns please notify your OEI representatives.

Thank You

OEI Seating Engineer
jeff.oettinger@oei-inc.com
920-468-2775 W
920-371-3005 C