

PRODUCT BULLETIN

OEI

P.O. Box 8400
Green Bay, WI 54308-8400

DATE: 9/19/11

PRODUCT LINE: Sterling Seating Product Line

EFFECTIVE DATE: 9/30/11

STERLING FAMILY



LEG



SLED



LOWBACK

KneeTilt



LOWBACK

Synchronous



STOOL



HIGH BACK



DISCONTINUED

OPERATIONAL

INFORMATION:

OEI is advising all customers who offer the STERLING seating line that OEI will be eliminating the **OPERATIONAL** chair model immediately. OEI will continue to offer all other Sterling line models. The Sterling family has been an OEI offering for 20 plus years and has proven itself to be a very popular and reliable seating line. This product elimination is being done because of decreasing sales volume and availability of parts from our suppliers. OEI does offer an Asynchronous function chair model in the Snap seating line. Snap model OEI48 has the same functions as the Sterling Operational.

• *Customers who have Sterling Operational parts in their inventory:* It will be important for you to complete a model audit to verify you have correct components to complete models and use up discontinued parts you have in stock.

• *Warranty Issues:* OEI will honor the warranty for all chairs that fall under our 10-year component warranty from the date of purchase. Warranty will replace parts (if available) or chair of equivalent value, if needed.

Customer Notification:

AL,AR,CO,CT,GA,ID,IL,IA,KS,KY,LA,ME,MD,MA,MN,MS,NE,NV,NH,MN,NY,ND,OR,PA,RI,SC,TN,
UT,VT,VA,WA,WI

If you have any questions or concerns please notify your OEI representatives.

Thank You

OEI Seating Engineer

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