

# PRODUCT BULLETIN



P.O. Box 8400  
Green Bay, WI 54308-8400

DATE: 9-12-08

PRODUCT LINE: SAPPHIRE

PRODUCT ITEM: Changes to the Sapphire model offering

ECN: 11565

NEW ORDER DATE: 12/1/08 OEI to receive customer PO's with new model/part numbers.

EFFECTIVE DATE: 1-1-09 Customer will receive new models/parts for Levels one & three, black only.

## *INFORMATION:*

*OEI is advising all customers who offer the OEI Sapphire seating line that there will be an elimination of some models. This reduction of models is being done to structure the Sapphire seating line in a cost effective way working with our total seating offering. OEI has added additional new seating task lines that also fit into the low cost price range. (Please contact your OEI Sales representative for new seating line information).*

*The following high volume models will continue to be offered with no price change.*

- Sapphire Level One (Black Only) Back depth (new for level 1) / Seat Height
- Sapphire Level Three (Black Only) Back Angle Adjustment / Seat Height
- All arm offerings stayed the same

## Sapphire Line Elimination

- Sapphire Level Two
- Sapphire Level Four
- Sapphire Level Five
- Sapphire Stool

For customers who have Sapphire parts in their inventory, it will be important for you to take a model audit to verify you have the correct components to complete the models and use up the discontinued parts you have in stock.

Warranty Issues – A small inventory of old/colored components will be held to cover warranty issues.

New price list, literature and factory project books will be sent out to all Sapphire customers.

If you have any questions or concerns please notify your OEI representative.

Thank You